

QATALUM QUALITY POLICY

Our objective is to be considered a world class quality Aluminium company and a preferred supplier of foundry alloys and extrusion ingots.

Qatalum processes and deliveries aim to exceed the requirements and expectations of our customers.

We achieve this by:

- Building our quality management system on the foundation of the Qatalum production system principles,
- Defining customer satisfaction as the main criteria for the quality management system effectiveness evaluation and its continual improvement (customers satisfaction is measured through direct customer feedback, accepted claims and complaints and on time delivery performance),
- Ensuring employees understand their role in the quality management system and the need to deliver high quality work,
- Commitment of management to create an environment for continual improvement of the quality management system.